

Features

The Informa is a keypad unit that has the capability of dialling prerecorded speech messages over a telephone line. It is installed as part of your intruder system, so that when the system detects an intrusion the external siren will sound to alert your neighbours and the Informa will dial a programmed telephone number and play a recorded speech message to alert someone else to the intrusion.

For example, the Informa can contact a friend or relative who lives close to your home, who can investigate the alarm and call the police if necessary.

What Does the Informa Need to Know?

Before Informa can work, you must program it with the telephone numbers to use and record the alarm messages to be played.

Messages

The Informa can memorise four spoken messages. Message number 1 (referred to as a 'location message') may be up to 11 seconds long, and is used to identify the location of the Informa; messages 2, 3 and 4 (referred to as 'alarm messages') may be up to 3 seconds long and identify the type of alarm.

There are three types of alarm: Intruder, Personal Attack (PA) and Fire. For each alarm call, the Informa plays the location message, followed by alarm message 2, 3 or 4.

So a typical call could be:

Location message: "This is the Alarm Panel at the house of Fred Smith in Wigan", followed immediately by alarm message: "The intruder alarm has been activated".

Your installer will tell you which alarm messages can be used with your system.

Telephone Numbers

Up to three telephone numbers can be designated and memorised by the Informa. It is recommended that these numbers belong to friends or relatives who

live close to your home, who can carry out an initial investigation of the alarm, then contact the police, if appropriate.

The Informa can also be programmed to contact your mobile phone, but unless you are close to home this may not be very useful.

When a call is received, it must be acknowledged in order to end the call process, so ensure that your designated contacts know how to acknowledge a call.

Call Setup

The Informa call setup can work in one of two ways:

1. In the first case, it begins by calling the **first** programmed number and plays the message that corresponds to the type of alarm.

If two different alarms have occurred, both corresponding alarm messages are played. If the message is not acknowledged, it will call the **second**, then the **third** number, until it receives an acknowledgement. See *Acknowledging Messages*, on page 3.

The Informa calls each number in sequence, so you should ensure that the first number programmed belongs to the person most likely to answer the call.

2. In the second case, the telephone number called corresponds to the **type of alarm** that has occurred, so that only one designated contact is called, depending upon the type of alarm: Intruder, PA or Fire.

If the call is not acknowledged, the Informa will continue to call the **same** number seven more times.

Check with the installer which type of setup has been programmed.

Note: In both cases, if a Follow Me number has been programmed, this will be the first number called. See *Setting the Follow Me Number*, on page 3.

Programming the Informa

Informa is on standby when only the green Power LED “ON” is lit. To program the Informa, you must enter programming mode by keying in a 4-digit code on the keypad. This code is factory set to 0123 but your installer may have changed it.

Key in the code. If it is valid, all 4 red LED indicators will light. Once in programming mode you can carry out any of the functions on the following pages:

The Informa Tones

The Informa uses two distinct tones to confirm an action or to alert you to an error:

- ❖ To confirm an action, the Informa sounds a fast double-beep.
- ❖ To alert you to an error, the Informa sounds two long tones.

Changing a Telephone Number

- a) Press TEL.
- b) Press the number corresponding to the memorised telephone number to be changed (1, 2 or 3).
- c) Enter the digits of the telephone number; 21 digits are allowed or the number is accepted automatically upon entry of the 21st digit.

If a number of less than 21 digits is required, press Tel to end the entry of the number.

If you make a mistake press QUIT to cancel.

Note: The Informa cannot contact the emergency services directly. It will not accept any telephone number starting with 999 or 112.

Deleting a Telephone Number

- a) Press TEL.
- b) Press the number corresponding to the telephone number to be deleted (1, 2 or 3).
- c) Press TEL.

Recording a Message

- a) Press REC.
LEDs 1 to 4 flash.

- b) Press the message number to be recorded (1, 2, 3 or 4).

Informa will pause for 1 second then sound a tone for 1 second.

- c) Now speak clearly into the microphone, which is just below the LEDs.

The Informa automatically stops recording at the end of the message duration. After a short interval, it plays back the message just recorded.

If the announcement to be recorded in message 1 is much shorter than 11 seconds you can stop the recording at any time by pressing PLAY.

Refer also to *Messages*, on the previous page.

Playing Back Messages

- a) Press PLAY. LEDs 1 to 4 will flash.
- b) Press the message number to be played (1, 2, 3 or 4).

After a short interval, Informa plays the selected message.

Controlling the Volume

From programming mode, you can alter the volume of the messages when they are played back.

By default the Informa uses volume Medium 1.

Key in your 4-digit customer code.

- a) Press 1 to enter volume control mode.
- b) Press:

- [1] to select Minimum volume
- [2] to select Medium 1 volume
- [3] to select Medium 2 volume
- [4] to select Maximum volume.

Press QUIT to leave programming mode.

Testing the Informa

The Informa can perform a test call, in order to check that the telephone numbers have been set up correctly.

During a test call the playback speaker will be turned on so that you can hear how the call progresses. To generate a test call:

- a) Press TEST. LEDs 1 to 3 flash.

Operating Instructions

- b) Press the number corresponding to the telephone number to be called (1 to 3).

The Informa dials the number, plays the location message followed by alarm message 2 and listens for the acknowledgement signal. If it receives a valid signal, it hangs up and all 4 LEDs light steadily. If it fails to receive an acknowledgement, it repeats its messages 7 times, then hangs up and all 4 LEDs flash.

Press TEST if you wish to cancel this procedure.

Changing the Code

The factory set user code is 0123. If your installer has not already changed this to a number of your choice, you can change it as follows:

- a) Press 8.
- b) Key in the new 4-digit code.

Informa does not accept certain codes, in which case it sounds the two-tone error tone.

Leaving Programming Mode

- ❖ Press QUIT at any time to finish programming.

Using the Informa

Once programmed, the Informa needs no further programming or attention. Set and unset your alarm system as directed by your installer. In the event of an alarm, Informa will carry out its function reliably and silently.

Canceling a Call

If you accidentally set off your alarm system, the Informa will attempt to communicate its alarm message. You can stop this by keying in your code on the Informa keypad. All four LEDs flash for several seconds to confirm that the call has been cancelled.

Acknowledging Messages

The person who answers the telephone call from the Informa must always acknowledge the call.

This is done as follows:

- a) When you answer a call from an Informa, listen to the message.

At the end of the message the Informa produces a single tone for 1 second.

- b) Press the * (star) key on the telephone for at least 1 second. You must do this within 5 seconds of the tone.

The Informa repeats the tone for 1 second.

- c) Again, you have 5 seconds in which to press the * key for 1 second.

The Informa sounds 2 short beeps to indicate that it has received the acknowledgement and then hangs up.

Note that it is only possible to acknowledge the call with a tone dialling telephone.

Setting the Follow Me Number

The Informa also has a Follow Me number, which allows it to call you wherever you are.

You can easily reprogram this number each time that you leave the house and set the alarm system. If a Follow Me number has been programmed, the Informa always attempts to contact this number first. The Follow Me number is cancelled each time the alarm system is unset.

The Follow Me number can be changed without entering programming mode.

To set the Follow Me number:

- a) Press TEL.
- b) Key in the telephone number (up to 20 digits).
- c) Press TEL.

Honeywell Security & Custom Electronics

Newhouse Industrial Estate
Motherwell
ML1 5SB
UK

www.honeywell.com/security/uk

Installer Details

Company: _____

Contact: _____

Address: _____

INFORMA

Acknowledgement Instructions

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At the end of the message Informa produces a single tone for 1 second.

- ❖ Press the * (star) key on the telephone for at least 1 second. (You must do this within 5 secs of the tone.)

Informa repeats its tone for 1 second.

- ❖ Press the * (star) key again for 1 second.

The Informa then sounds 2 short beeps to confirm receipt of the acknowledgement and disconnects.

You too could benefit from the added security and peace of mind only an INFORMA can bring!

Contact your Installer (details below)

Company: _____

Contact: _____

Address: _____

INFORMA

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Cut out the acknowledgement instructions above and carry them with you for reference.

